

Residential Fire Resources- *Bronx, NY & Philadelphia, PA*

January 10, 2022

At least 19 people, including nine children, were killed Sunday in one of the deadliest fires in New York City's history. [CBS 2 News- New York](#)

Friends, family, and the entire city are mourning 12 people, including eight children, who were killed when a fast-moving fire tore through a Philadelphia row home, crowded with 26 people in two apartments owned by the city's public housing authority. [NBC 10 News- Philadelphia](#)

New York City

American Red Cross

American Red Cross in Greater New York Chapter:

- 520 W 49th Street, New York, 10019
- Phone: (877) 733-2767
- The Greater New York Chapter serves the residents of New York City, serving Bronx, Kings, New York, Queens, Richmond counties. You may visit the chapter website [here](#).
- The American Red Cross has set up a service center for residents affected by the Bronx apartment fire.

You can receive services at:

Tapco School
2190 Folin Street, Bronx, NY 10457

Shelter: Find open Red Cross shelters [here](#).

Safe and Well: If you are looking for a loved one in the area or are in an affected area and would like to list yourself as safe and well, please visit the Red Cross Safe and Well registry [here](#) .

Additional disaster and recovery information: Visit the website [here](#).

211 New York City

- For additional Bronx apartment fire resources, please visit the website [here](#).
- To reach 211 by phone dial 2-1-1 or (212) 639-9675

Crisis & Disaster Resources

- Text your zip code to 898-211
- Visit the website [here](#) to search online for services

211 connects callers to information about health and human service organizations in the community to assist with a variety of needs including disaster assistance, basic needs, and mental health services. Call 211 or (212) 639-9675 to reach your local office no matter where you live.

Salvation Army

Bronx Citadel Corps Community Center:

- 425 East 159th Street, Bronx, NY 10451
- Phone: (718) 665-8472

The Salvation Army hosts a broad spectrum of relief programs for those in need of clothing, furniture, food, and temporary housing. The Bronx County office can be reached at (718) 665-8472. To learn about additional services, please visit their [here](#).

New York City Emergency Management (NYCEM)

Follow the New York City Emergency Management (NYCEM) for updates and information on [Twitter](#) or [Facebook](#). Visit the website [here](#) for information, including to report a missing family member/friend and for disaster preparedness and assistance. This organization also encourages residents to use the 2-1-1 system for additional assistance.

New York Department of Insurance

Visit the website [here](#) for information from the New York Department of Insurance regarding disaster related information.

Airbnb Open Homes

AirBnb provides temporary housing options and some areas have liberalized services. Learn more by visiting their [website](#).

Additional Assistance and Donations:

Local news sources including [CBS 2 News- New York](#) report additional information regarding assistance and donations on their website.

Additional Assistance:

- The city has provided information about mental health services, burial assistance, pet care and more listed [here](#).
- The City has set up a service center for residents affected by the Bronx apartment fire.

Crisis & Disaster Resources

You can receive services at:

Monroe College (Ustin Hall)
2375 Jerome Avenue, Bronx, NY 10468

Food Assistance:

Food Assistance programs require a valid photo ID and may have an application process. Below are agencies offering food assistance and their contact numbers. Please call the agency to confirm their designated food assistance days and times.

- Catholic Charities Bronx Food Hub & Food Pantry: (718) 292-9090 x19
- Bronx Seventh Day Adventist Church: (917) 351-8777
- Christ Pentecostal International Church, Bethel Prayer Ministries: (718) 294-4833
- Bronx County Community Action: (347) 269-5186
- Louise's Pantry at Nazareth Housing - Bronx: (646) 713-2732

Donations:

- Donations can also be made to the [Red Cross- Greater New York Chapter](#)
- The Salvation Army Disaster Relief fund provides food, drinks, shelter, emotional and spiritual care and other emergency services to survivors and rescue workers. Donations can be made [here](#).
- The Mayor's Fund to Advance New York City, is accepting cash donations to support victims of the Bronx apartment fire. Donations can be made [here](#).
- Bronx officials are collecting donations at the following locations:
 1. Monroe College's Ustin Hall from 9 a.m. to 5 p.m., Monday through Friday.
 2. State Senator Gustavo Rivera's office at 2432 Grand Concourse, Bronx, NY 10458 from 11 a.m. to 6 p.m., Monday through Thursday.
 3. Assembly member Yudelka Tapia's office at 2175C Jerome Avenue, Bronx, NY 10453 from 10 a.m. to 7 p.m., Monday and Wednesday, and 9 a.m. to 5 p.m., Tuesday, Thursday, and Friday.
 4. Council member Oswald Feliz's office at 573 East Fordham Road, Bronx, NY 10458 from 10 a.m. to 4 p.m., Monday through Thursday.

Philadelphia

American Red Cross

American Red Cross Southeastern Pennsylvania Region:

Crisis & Disaster Resources

- 2221 Chestnut Street, Philadelphia, PA 19103
- Phone: (215) 299-4000
- The American Red Cross Southeastern Pennsylvania Region Chapter serves the residents of Philadelphia, Bucks, Chester, Delaware, and Montgomery counties. You may visit the chapter website [here](#).
- The American Red Cross has set up a service center for residents affected by the Philadelphia row home fire.

You can receive services at:

Friends and Relatives Center
812 N. 22nd Street, Philadelphia, PA 19130

Shelter: Find open Red Cross shelters [here](#).

Safe and Well: If you are looking for a loved one in the area or are in an affected area and would like to list yourself as safe and well, please visit the Red Cross Safe and Well registry [here](#).

Additional disaster & recovery information: Visit the website [here](#).

211 Greater Philadelphia

- To reach 211 by phone dial 2-1-1 or (215) 665-2500
- Text your zip code to 898-211
- Visit the website [here](#) to search online for services

211 connects callers to information about health and human service organizations in the community to assist with a variety of needs including disaster assistance, basic needs, and mental health services. Call 211 or (215) 665-2500 to reach your local office no matter where you live.

Salvation Army

Philadelphia Divisional Headquarters:

- 701 North Broad Street, Philadelphia, PA 19123
- Phone: (215) 825-4631

The Salvation Army hosts a broad spectrum of relief programs for those in need of clothing, furniture, food, and temporary housing. The Philadelphia office can be reached at (215) 825-4631. To learn about additional services, please visit their website [here](#).

Philadelphia Office of Emergency Management (OEM)

Follow the Philadelphia Office of Emergency Management (OEM) for updates and information on [Twitter](#) or [Facebook](#). Visit the website [here](#) for information, including to report a missing family

Crisis & Disaster Resources

member/friend and for disaster preparedness and assistance. This organization also encourages residents to use the 2-1-1 system for additional assistance.

Pennsylvania Department of Insurance

Visit the website [here](#) for information from the Pennsylvania Department of Insurance regarding disaster related information.

Airbnb Open Homes

AirBnb provides temporary housing options and some areas have liberalized services. Learn more by visiting their [website](#).

Additional Assistance and Donations:

Local news sources including [NBC 10 News-Philadelphia](#) report additional information regarding assistance and donations on their website.

Additional Assistance:

- The Philly HopeLine offers free support for those who are having difficulty processing the tragedy. The helpline is staffed by clinicians from the Uplift Center for Grieving Children and is open to all Philadelphia students and their families. Those in need of help can call or text 1-833-PHL-HOPE (1-833-745-4673) for support. Hours of operation are 10 a.m. - 8 p.m., Monday - Thursday and 1 p.m. - 4 p.m. on Friday.
- The Medical Examiner's Office also offers free bereavement support for those who are grieving through counseling by phone or in homes. You can call (215) 685-7402 to learn more.

Food Assistance:

Food Assistance programs require a valid photo ID and may have an application process. Below are agencies offering food assistance and their contact numbers. Please call the agency to confirm their designated food assistance days and times.

- Catholic Charities Family Service Center: (215) 624-5920
- Mary Jane Home Enrichment Center: (215) 684-2847
- Philabundance: (215) 339-0900
- SHARE Food Program: (215) 223-2220

Crisis & Disaster Resources

Donations:

- Donations can also be made to the [Red Cross- Southeastern Pennsylvania Region](#)
- The Salvation Army Disaster Relief fund provides food, drinks, shelter, emotional and spiritual care and other emergency services to survivors and rescue workers. Donations can be made [here](#).
- The Fund for the School District of Philadelphia, a nonprofit that serves to fiscally connect the private sector to the district – in conjunction with Mayor Jim Kenney and City Council President Darrell Clarke, is accepting cash donations to support victims of the Philadelphia row house fire. Donations can be made [here](#).
- Children First PA is helping to support families affected by the Philadelphia row house fire. Donations can be made [here](#).
- Mike's BBQ is accepting clothing donations at its South Philadelphia storefront through Sunday.

Donations can be dropped off at:

1703 S. 11th Street, Philadelphia, PA 19148

National Resources

SAMHSA's Disaster Distress Helpline

- **Phone:** (800) 985-2990

This helpline, through the Substance Abuse and Mental Health Services Administration (SAMHSA), can provide immediate crisis counseling to anyone who is experiencing emotional distress related to any natural or human-caused disaster. The help line is available 24 hours a day, 7 days a week via phone or text at 1-800-985-5990. You can find more information online [here](#).

Ready.gov

Ready.gov is a national public service campaign designed to educate and empower Americans to prepare, respond and mitigate emergencies including natural and man-made disasters. For preparedness resources and information on what to do after a home fire, visit their website [here](#).

This guide provides referrals to resources. It does not endorse or recommend the resource providers. While every effort is made to maintain current provider information, information may change without notice.

Resources for Living

The EAP is administered by Resources for Living, LLC. This material is for informational purposes only. Information is not a substitute for professional health care and is not meant to replace the advice of health care professionals. Contact a health care professional with any questions or concerns about specific health care needs.

©2022 Resources for Living